

# The Words of Anger in Cruella Movie 2021 By Craig Gillespie

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## Abstract:

The words of anger are some expression of anger caused by something that is expressed or shown in verbal language and non-verbal language. Anger words arise from the background of someone's life history which is not good. The main purpose of this research is to identify and find out; 1) the words of anger appeal from the verbal language. 2) the words of anger appeal from non-verbal language. 3) understand why non-verbal language is more dominant than verbal language in the Cruella movie by Craig Gillespie. To reach those research question, the researcher used two theories to analyze the data, verbal language from Cangara theory (2007) non-verbal from Hariyanto's theory (2021) as a guideline. The method of this research is qualitative research. In collecting the data, the researcher used technique of documentation. The technique used in analyzing the data in this study was a descriptive technique. The results of this research are : There are 62 total data the words of anger ( 1 ) verbal language or verbal communication: ( a ) verbal language (Estella version) 14 data and ( b ) verbal language (Cruella version) 15 data and ( 2 ) non-verbal language or verbal communication: ( a ) non-verbal language (Estella version) 16 data and ( b ) non-verbal language (Cruella version) 17 data.

**Keywords:** Verbal, Non-verbal, Anger

## A. INTRODUCTION

Linguistics is the science of language. According to Wardhaugh (1973) linguistics is the scientific study of language. Within linguistics, macro and micro are divided, according to Crabtree & J Powers (1994:13) micro linguistics is related to the internal view of language. Several areas of micro linguistics are phonetics (study of speech sounds in psychological aspects), phonology, morphology, syntax, semantics, pragmatics, and discourse analysis. Macro linguistics is concerned with the external view of language and how to apply it in everyday life. Several macrolinguistic fields are Semiotics, statistics, neurolinguistics, historical linguistics, comparative linguistics, ethnolinguistics, sociolinguistics, and psycholinguistics. Psycholinguistics is the study of language, language

related to psychology. In psychology, language is also related to emotions, emotions are divided into several, such as anger, sadness, and joy. Emotions can be seen in verbal and non-verbal communication.

There are two types of communication expressions, namely verbal and non-verbal communication. According to Bhardwaj (2008:48&323), verbal is a form of verb that functions in a sentence as a noun, adjective, or infinitive. If verbal communication is related to words, sentences, and verbal expressions, non-verbal communication is body movements, gestures, expressions, and so on. Non-verbal communication can be defined as communication that takes place without using words. In life, we cannot be separated from the language and expressions used in communicating, whether using words or not. In films, it cannot be separated from the language and expressions used in communicating in the film, if the film does not use expressions in communication then the film will feel ordinary.

Film is an audio-visual media that displays images and sound so that it can touch the emotions of the audience. Films are also used as entertainment and as a medium to convey a message to the audience. According to Michael Rabiger (2009) Film is a media in the form of a video that begins or is produced from a real idea, then it must support elements of entertainment and meaning. This element of entertainment and meaning lies in the conditions of filmmaking, which can sometimes be in the form of a comedy or sometimes in the form of history. According to Effendi (1986), the definition of film is a cultural product and a means of artistic expression. Expression is an important part of film, so before the film is made there is a casting session where the actors are tested in processing their expressions. In the world of entertainment, there are many types of film genres such as horror, comedy, action, and thriller. Comedy films are films that rely on comedy elements in them so that they can make the audience laugh when watching them.

Every film we watch has several things that we can use as research material, one of which is the film Cruella which was directed by Craig Gillespie who had the idea of creating an American crime comedy film that would be released in 2021. The script for this film was written by Dana Fox and Tony McNamara, while the story was written by Aline Brosh McKenna, Kelly Marcel, and Steve Zissis based on the book *The Hundred and One Dalmatians* by Dodie Smith and the film *One Hundred and One Dalmatians* by Bill Peet in 1961. The film stars Emma Stone, Emma Thompson, Paul Walter Hauser, Joel Fry, Emily Beecham, Kirby Howell-Baptiste and Mark Strong. This film tells the story of Estella Miller's life journey until she becomes the iconic and flamboyant character named Cruella. Cruella fights the Baroness because the Baroness has killed her mother and at the end of the story Estella finds out that the Baroness is her biological mother, with an upset heart Estella turns into Cruella to put the Baroness in prison.

The why the researcher took this film is because this film is very iconic where the main character in this film has a lot of hidden angry emotions, such as a sad expression but a grudge and an angry expression. Not only that, the main character also utters a lot of threatening words, such as in the conversation at minute 1.26.09.

Baroness : "Hence this little show ”.

Cruella : " I'm gonna kill you. And your dogs ”.

Baroness : “I’m waiting”.

The At that time, Estella had become Cruella to avenge her mother's death. However, because an unexpected event occurred. The Baroness found out the secret and captures Cruella to be killed. but there Cruella tried to save herself in various ways, including

threatening the Baroness. Cruella shows her anger verbally. She said several words that showed an expression of anger, namely words that contained threats to the Baroness.

Cruella shows her anger through nonverbals. From the facial expression shown by Cruella, it can be seen that she has anger within her. It can also be seen from the movements of her lips and her eyes that show signs of anger. This topic is very interesting to discuss because we will find out about anger in verbal and non verbal forms. Researcher are interested in studying this film. Apart from the main character, Cruella, who has a split personality, she also has an arrogant nature but displays a flat face when angry. And according to background above, there are some formulation problems that researcher want to examine this research there are

1. What are the words of anger appear from verbal language in the *Cruella* movie by Craig Gillespie?
2. What are the expression of anger appear from non-verbal languages in the *Cruella* movie by Craig Gillespie?
3. Why non-verbal language is more dominant than verbal language?

## **B. REVIEW OF LITERATURE**

### **a. Psycholinguistic Approach**

Warren (2013:4), says that psycholinguistics is the study of the representations and mental processes involved in language use, including the production, understanding, and storage of spoken and written language. Theoretically, the main goal of psycholinguistics is to find a theory of language that is linguistically acceptable and psychologically able to explain the nature of language and its acquisition. In psycholinguistics, there is one discussion, namely emotional relations in language. Emotional relations in language are language that is carried out spontaneously and comes from feelings.

### **b. Verbal Communication**

According to Hariyanto (2021:57), verbal communication is communication that uses verbal symbols such as words, whether expressed verbally or in writing. Symbols or verbal messages are all types of symbols that use one or more words. A system of verbal codes is called a Language. Language itself can be defined as a set of symbols, with rules for combining these symbols, which are used and understood by a community. According to Hafied Cangara (2007), there are 2 elements of verbal communication, namely:

1. Say. Words are the smallest symbols of language. Words are symbols that represent something, be it a person, thing, event, or situation. The meaning of words is not in people's minds. There is no direct connection between words and things. The only things that are directly related are people's words and thoughts. Verbal communication is a mediated form of communication. Often we try to make conclusions about what meaning is applied to a choice of words. The words we use are abstractions whose meanings have been agreed upon so that verbal communication is intentional and must be 'shared' between the people involved in the communication.
2. Language. Language is a symbol system that allows people to share meaning. In verbal communication, the language symbols used are spoken language, written on paper, or electronic. Language has three closely related functions in creating effective communication. This function is used to study the surrounding world, foster good relationships between people, and create bonds in human life.

According to Arry L. Baker (Mulyana:243) reveals that there are 3 functions of language, namely:

1. Interaction. The function of interaction in verbal communication is to convey information and messages with the aim of creating interaction between individuals and groups. Interactive here can be in the form of sharing ideas or emotions (sympathy, anger, or confusion) between the people who are communicating. This is what makes each of them respond as a result of existing interactions
2. Naming. Naming or nicknames refer to efforts to identify objects, actions, or people by saying their names so that they can be referred to in communication.
3. Information Transmission. Language is a medium for conveying information to other people. Language is used as a medium for transmitting information that is time-sensitive. So, by using language, we can convey information related to the past, present, and future.

### **c. Non-Verbal Communication**

According to Hariyanto (2021,p.60), nonverbal communication is a communication process in which messages are conveyed without using words. Non-verbal communication includes facial expressions, gestures, tone, body movements, eye contact, mannerisms, humor, tactile language, etc. So, in non-verbal communication, we do not use words but convey our message through other means. Mark Knapp (1978) states that nonverbal codes in communication have the function of:

- a) Repeating, namely repeating the message conveyed verbally. For example, nodding your head when saying 'Yes' and shaking your head when saying 'No'.
- b) Substituting, namely replacing verbal symbols. For example, shake your hand with your palm facing forward as a substitute for the word 'No' when the trader approaches you. We don't need to verbally state the word "win", but just hold up two fingers to form the letter 'V' (victory) which means victory. Express your feelings of emotion not with words, but with teary eyes.
- c) Contradicting, namely rejecting the verbal message or giving another meaning to the verbal message. For example, a husband says 'Good' when asked by his wife to comment on the clothes he just bought while his eyes remain glued to the newspaper he is reading.
- d) Complementing, namely completing and enriching nonverbal messages and meanings. For example, waving when saying goodbye.
- e) Accenting, namely emphasizing the verbal message or underlining it. For example, students tidy up their books or look at their watches when the lecture ends or is about to end so that the lecturer becomes self-aware and finally closes the lecture.

### **d. Angry Emotion**

According to Susanti et al (2014:104), the emotion of anger is a reaction when human needs and motives are prevented from being fulfilled. Anger is a form of emotional expression that is caused by the influence of the environment around humans. A person will become angry if they receive stimuli that threaten and disturb their calm and comfort. According to Webster's Dictionary in Thompson (2009: 9), the expression of anger is a "very unpleasant feeling" caused by several bad things in society. Anger is an expression

that naturally occurs in human expression. In some cases, it is natural and healthy. When handled well, anger is an adaptive response to threats.

### **C. METHOD**

A qualitative descriptive method in accordance with the research objectives was used in this research. The descriptive research method is a method used to find out the picture, or situation, of something by describing it in as much detail as possible based on existing facts. According to Narbuko (2015), descriptive research aims to provide, analyze, and evaluate data to describe how existing problems are currently being resolved. This shows that the characteristics of the qualitative method are analytical descriptive, namely producing an oral description of the subject or behavior being studied. According to (Siswanto,2010) a descriptive approach, namely exploring by describing or describing the current state of the subject or object of research (novel, play, short story, poetry) based on real facts or associations, can be understood as problem-solving. In other words, the descriptive method is a problem-solving technique that requires a description of the condition of the subject or item being studied.

Data is a collection of facts. Contains information, evidence, and items that can help researcher get an overview of the problem. In this research, the data source is expressions of anger and words uttered when angry, both verbal and nonverbal, in the film *Cruella*, directed by Craig Gillespie. This 134-minute film was released on May 28, 2021, in the United States. The author will use dialogue, images, and scenes from the film to identify verbal and non-verbal language in the anger in the film. Then the author watched the film directly on the Disney+ Hotstars application repeatedly via the following link <https://hotstar.com/id/movies/cruella/1260067149>.

In this research, the researcher will use documentation techniques. Documentation is the data collection technique used. Documentation is the process of capturing events in saved documents, notes, or files. Drawings and a person's written work are two examples of this type of documentation. Documents of works of art such as drawings, sculptures, films, etc.

### **D. RESULTS**

These findings are in line with the research objective, namely to know the words of anger appear from the verbal language in the *Cruella* movie by Craig Gillespie using Cangara theory (2007) such as the elements of say and language, while for the second topic to know non-verbal languages in the form of anger in the *Cruella* film by Craig Gillespie uses Hariyanto's theory (2021) in the film "*Cruella* (2021)" by Craig Gillespie.

#### **1. Verbal Language**

Verbal communication is a communication in the form of spoken or written, for example the use of words. Meanwhile, non-verbal communication is communication that does not use words, for example using body language such as facial expressions and hand movements, even voice intonation and speaking speed. Some scenes or dialogues showed that the main character got the words of anger in verbal communication. The data support the objectives of the study, which were to identify words of anger by Cangara theory (2007) in "*Cruella* " movie (2021).

The researcher watched the movie carefully and repeatedly and read the dialogues in "*Cruella*" movie (2021) and identified 14 data of verbal communication in Estella version.

However, the researcher only put 8 of them to the result data or datum and put the others on the appendix.

**a. Verbal Language (Estella Version)**

Datum 1:

Description: At that time, Estella woke up from her sleep and found herself in a park that she really wanted to visit with her mother. There she also saw two boys stealing and she felt uncomfortable and didn't like their presence around her in that park ( minute in 12:31, not in the house or in the office).

Jasper : Good morning

**Estella : Stay back!!**

Horace : Go back to your family, little girl!

Analysis: based on the picture above, it can be seen that Estella shows anger in verbal form. Where, she told the thieves to stay away from her. Not only that, Estella also showed a look on her face that also indicated anger when she said this to the thief boys.

Datum 2:

Description: At that time, Estella was in the office where she worked, specifically in the baroness's room, Estella's boss. They were talking about design until Estella was distracted by the necklace the baroness was wearing at that time minute in 41:01, in the office).

Baroness :Family heirloom. Funny story, actually. An employee once stole it.

**Estella : No, she didn't**

Barones : hmm, once. Year before she stole it.

Analysis: based on the picture above, it can be seen that Estella shows her anger verbally. There she said one word referring to her disapproval of the story told by the Baroness about her mother. This anger can also be seen from the look on Estella's face when she expressed her disagreement.

Datum 3:

Description: At that time Estella and her mother went to London from the small town they used to live in. Before that, Estella's mother had to meet her friend at a ball. However, Estella caused trouble there by entering the party area with her dog, even though she had promised her mother not to make any trouble and stay in the car minute in 08:20, not in the house or in the office).

Baroness's bodyguard : got ya. Keep that hat on, before anyone sees.

**Estella : Buddy! No.**

Analysis: based on the picture above, it can be seen that Estella shows anger in verbal form. This anger can be seen directly from the look on her face and her words. Where, she addressed these words to her dog who had run away from her, causing anger.

Datum 4:

Description: At that time Estella had just entered her new school. She tried to be friendly in order to make friends. At first She greeted the boys who were her school friends so that she could make friends and got a nice treatment from them. However,

she actually received bad behavior from them (minute in 01:50, not in the house or in the office).

Estella's male friend: Look, A skunk's got loose in the building.

Anita : Hi, I'm Anita. Ignore them.

**Estella : Just did. But it might not last.**

Analysis: based on the picture above, it can be seen that Estella or the main character has received a bad action which resulted in an expression of anger from Estella, to be specific that was a verbal anger expression. This expression can be seen on Estela's face, who looks angry at the chewing gum thrown on her cheek by her school friend and it also can be seen through her words when she said that her hold anger might not last because of boys' bad treatment towards her.

Datum 5:

Description: At that time, after her mother's death, Estella met some kids in her age who also had no parents and lived on the streets. They met at the fountain when Estella fell asleep there all night. When she woke up she found herself there with those kids (minute in 12:50, not in the house or in the office).

Jasper : She has no family.

**Estella: Again, annoying.**

Jasper : Come on, Horace

Analysis: based on the picture above, it can be seen that Estella showed her anger through verbal language. The anger she felt could be seen from the sentence she said that she found street kids and their pets very annoying. The anger can also be seen from the expression on her face when she said this.

Datum 6 :

Description: At that time Estella and her friends went to a jewelry store to steal. They disguised themselves as rich people. There, they pretended to be rich people by bringing luxury cars and luxurious clothes that Estella designed herself. She carried out her plan smoothly until finally she got jewelry to steal with her dog (minute in 17:02, not in the house and in the office).

**Estella : Not your dog! We are not coming back.**

A man in the store : There you go mam.

Analysis: based on the picture above, it can be seen that Estella shower her anger through verbal language. This anger can clearly be seen from what Estella said that she would never come to that jewelry store again because they commented on her pet dog. The anger that came from her words also matched the expression she showed, that is an expression of anger.

Datum 7 :

Description: At that time, after her mother's death, Estella met some kids in her age who also had no parents and lived on the streets. They became friends but the children were thieves on the streets. They asked Estela to join with them and live together so they can steal together (minute in 13:33, not in the house and in the office).

Jasper : It's being discussed now. And we could use a girl to look innocent and be a distraction.

**Estella: I wanted to be a fashion designer, not a thief.**

Jasper : You don't got that many options. Just us.

Analysis: based on the picture above, it can be seen that Estella showed her anger through verbal language. At first there was sadness on Estella's face, but after those street kids asked her to join in stealing together, Estella then felt a bit annoyed and angry. This anger can be seen from the sentence she said that her mother wanted her to become a fashion designer, not a thief like them.

Datum 8 :

Description: After a she fought with her friend, she was called to her teacher's room, she was being neglected by her teacher. There, she received a stern warning from one of her teacher. But she was not alone, she was with her mother at that time. Her mother wanted to make her child go out from that school (minute in 03:45, not in the house and in the office).

Estella's teacher : i'd said expelled. I'd already said it.

Estella's mother : Didn't, and might i say, your school seems to turn out horrible children with no creativity or compassion.

**Estella : Or genius.**

Estella's teacher : You're out!

Analysis: based on the picture above, it can be seen that Estella shows anger in verbal form. Where, in this situation, Estella showed her anger through her face expression and her gestures and through her words. She imply said that school has lots of bad and not genius students.

#### b. Verbal language (Cruella version)

Datum 1:

Description: At that time, Estella had become Cruella to avenge her mother's death. However, because an unexpected event occurred. The Baroness found out the secret and captures Cruella to be killed. but there Cruella tried to save herself in various ways, including threatening the Baroness (hour in 01:26, not in the house or in the office).

Baroness : Hence this little show.

**Cruella : I'm gonna kill you and your dogs.**

Baroness : I'm waiting.

Analysis: based on the picture above, it can be seen that Cruella shows her anger verbally. She said several words that showed an expression of anger, namely words that contained threats to the Baroness. The anger that Cruella feels can also be seen from the look on Cruella's face when she said that.

Datum 2:

Description: when Cruella knew a fact that she didn't know until now. She was being saved by the Baroness's bodyguard. There she knew everything about her true background (hour in 01:36, not in the house or in the office).

Baroness's bodyguard : The Baroness said that child had died and the Baron wasted away. The point is you are the rightful heir to the Baron's entire fortune the mention, the title. Everything.

**Cruella : That psycho cannot be my mother. No.**



Analysis: based on the picture above, it can be seen that Cruella showed her anger verbally. Where, she found it clear that she was angry about something. The anger stemmed from the facts she knew about herself at that time and she mentioned and highlighted that Baroness can not be her mother.

Datum 3:

Description: At that time Cruella was talking with her friend Jasper. Cruella at that time also became very cruel and heartless. There, she planned various things to do so that his revenge would be carried out, but Jasper, the path that Cruella took was wrong (hour in 01:01, in the house).

Cruella : That's all i'm asking. Is it so hard to back me up.

Jasper : I miss Estella

**Cruella : Cruella gets things done, Estella does not.**

Analysis: based on the picture above, it can be seen that Cruella showed her anger verbally. She expressed her anger by saying that she was not as stupid as Estella when Jasper said that she missed Estella. However, Cruella's response was only anger at Jasper's words.

Datum 4:

Description: when Cruella knew a fact that she didn't know until now. She found that her mother was being killed by Baroness, and that was not her fault. She then went back to her home and planned to take a revenge .There, she expressed her emotions (hour in 01:00, in the house).

Cruella : The Baroness killed my mother.

Horace : Ouh, Bilmey.

**Cruella : They say ther are five stages of grief. Denial, anger, bargaining, depression, and acceptance. Well, i'd like to add one more, REVENGE.**

Analysis: based on the picture above, it can be seen that Cruella showed her anger verbally. She said several words that showed an expression of anger, namely words that contained threats to the Baroness. The anger that Cruella feels can also be seen from the look on Cruella's face when she said that. When those anger expression appeared in her face, she also said that she wanted to take a revenge at the same time.

Datum 5:

Description: At that time Cruella was talking with her friends, two of them. Cruella at that time also became very cruel and heartless after Baroness tried to kill her at that night. There, she planned various things to do so that her revenge would be carried out, but her friends looked so angry to her and did not want to help her at all (hour in 01:35, not in the house or in the office).

Jasper : Well, thank you for yhe crumpets and the crazy story. Good luck with that.

**Cruella : We're in a kill or be killed situation here.**

Jasper : Yeah, and she's homicidal maniac and you're not.

Analysis: based on the picture above, it can be seen that Cruella showed her anger verbally. She expressed her anger by saying that they got a hard situation and has no

choice. However, Cruella's response looked like an anger at her friends because they thought Cruella was a bit much.

Datum 6:

Description: At that time Cruella infiltrated the ball held by the Baroness. There she had also prepared a plan. Where, she will take revenge for the actions of the Baroness who wanted to kill her even though she is her biological child. Until, in the end, she was able to talk to the Baroness about the fact that she is the Baroness's biological child (hour in 01:57, not in the house and in the office).

Baroness : Me, your real mother. Ho made a mistake and let something extraordinary go.

**Cruella : We are very alike, i suppose.**

Baroness : I'm sorry

Analysis: based on the picture above, it can be seen that Cruella shows her anger through verbal language. From the facial expression shown by Cruella, it can be seen that she has anger within her. It can also be seen from the movements of her lips and her eyes that show signs of anger. In addition, that anger could be see in her words when she said that we were very alike, i suppose with anger expression in her face.

Datum 7:

Description: At that time Cruella were talking to Baroness after she infiltrated the ball held by the Baroness, that place is the same place where her mother got killed by Baroness. There she had also prepared a plan. Where, she will take revenge for the actions of the Baroness who wanted to kill her even though she is her biological child. Until, in the end, she was able to talk to the Baroness about the fact that she is the Baroness's biological child (hour in 01:50, not in the house and in the office).

Baroness : It's all make sense now.

**Cruella : What!**

Baroness : That's you are so extraordinary. Of course, you're mine.

Analysis: based on the picture above, it can be seen that Cruella shows her anger through verbal language. From the facial expression shown by Cruella, it can be seen that she has anger within her. It can also be seen from the movements of her lips and her eyes that show signs of anger. It also can be seen by Cruella's body movements at that time because it looked tense. In addition, based on what she said, she looked so angry and mocked Baroness at the same time through her words.

Datum 8:

Description: At that time Cruella infiltrated the ball held by the Baroness, she was just standing there while looking at the Baroness. She had also prepared a plan. Where, she will take revenge for the actions of the Baroness who wanted to kill her even though she was her biological child. There, she got a fight with Baroness's bodyguard (minute in 55:57, not in the house and in the office).

Baroness : Oh, for heaven's sake, just bring her to me.

**Cruella : That's a bit too much.**

Analysis: based on the picture above, it can be seen that Cruella shows her anger through verbal language. From the facial expression shown by Cruella, it can be seen

that she has anger within her. It can also be seen from the movements of her lips and her eyes that show signs of anger. It also can be seen by Cruella's body movements at that time because it looked tense. In addition, based on what she said about how rude that bodyguard to her, she got mad because of that and got fight with them.

## **2. Non-Verbal Language**

Non-verbal communication is communication that does not use words, for example using body language such as facial expressions and hand movements, even voice intonation and speaking speed.

### **a. Non-Verbal Language (Estella Version)**

Datum 1:

Description: At that time Estella had just entered her new school. She tried to be friendly in order to make friends. At first she greeted the boys who were her school friends so that she could make friends and get good treatment from them. However, she actually received bad behavior from them (minute in 01:34, not in the house or in the office).

Analysis: based on the picture above, it can be seen that Estella or the main character has received a bad action which resulted in an expression of anger from Estella, to be specific that was a non-verbal anger expression. This expression can be seen on Estela's face, who looks angry at the chewing gum thrown on her cheek by her school friend.

Datum 2:

Description: At that time Estella was involved in a fight. That fight occurred between Estella and a male friend from the same school. This happened as a result of the bad actions that the boy had done to Estella previously. The fight was also a spectacle for the students (minute in 03:50, not in the house or in the office).

Analysis: based on the picture above, it can be seen that the main character, Estella, showed an expression of anger. However, the expression of anger in the picture is a little different because the anger is not visible on the face like in other anger. This anger can be seen from Estella's gestures or body movements as she tries to hit the men who bother her, she gets involved in a fight with them so that from this fight you can see the main character's anger directly.

Datum 3:

Description: After a fight broke out between Estella and her friend, she was called to her teacher's room. There, she received a stern warning from one of her teachers (minute in 03:55, not in the house or in the office).

Analysis: based on the picture above, it can be seen that Estella showed anger in nonverbal form. Where, in this situation, Estella only showed her anger through her face expression and her gestures.

Datum 4:

Description: At that time, Estella woke up from her sleep and found herself in a park that she really wanted to visit with her mother. There she also saw two boys stealing and she felt uncomfortable and didn't like their presence because she thought

they were so annoying for her (minute in 03:39, not in the house or in the office).

Analysis: based on the picture above, it can be seen that Estella showed anger in non-verbal form. Where, she told the thieves to stay away from her and kick him. Not only that, Estella also showed a look on her face that also indicated anger when she said this to the thief boys.

Datum 5:

Description: At that time Estella had just entered her new school. She tried to be friendly in order to make friends. At first she played some games with the boys who were her school friends. However, she received bad behavior from them while playing that game but at this time the bad treatment came to Anita who is the black girl in that school. But, Estella was there for helping Anita (minute in 01:26, not in the house or in the office).

Analysis: based on the picture above, it can be seen that Estella or the main character has received a bad action which resulted in an expression of anger from Estella, to be specific that was a non-verbal anger expression. This expression can be seen on Estella's face, who looked angry at the arena of basketball because the boys tried to hit Anita with ball.

Datum 6:

Description: At that time Estella was an employee at the Baroness's company. On that day, she had a conversation about clothing design with Baroness in her room. However, Estella accidentally saw her necklace being worn by the Baroness. There, she actually knew a fact about the relationship between her mother and Baroness that she had not known all the time (minute in 42:05, in the office).

Analysis: based on the picture above, it can be seen that Estella shows her anger non-verbally. She directed her anger at the Baroness, who apparently had a hidden relationship with her mother. This anger can be seen from the look on her face, the way she looked at the Baroness sarcastically covered in an angry facial expression.

Datum 7:

Description: At that time Estella was an employee at the Liberty store that sell lots of clothes. On that day, she had a conversation about with her friends and her pet. However, Estella accidentally threw the trash into herself. After that, she wanted to go back to her office for cleaning up the whole rooms (minute in 22:41, in the office).

Analysis: based on the picture above, it can be seen that Estella shows her anger non-verbally. There, she was actually mad at herself for being that stupid and for getting that stupid job or for not getting her dream job. Her anger could be seen from the look on her face. The expression of anger can be seen from the moment she spilled rubbish on herself to when she wanted to go back to work.

Datum 8:

Description: At that time Estella was working at the Baroness's company. It is also difficult for her to know the facts about the relationship between her mother and the Baroness. Later that day when she came home from work and met her friends, she began to feel hatred towards the Baroness (hour in 01:07, not in the house and in the

office).

Analysis: based on the picture above, it can be seen that Estella shows her anger non-verbally. The anger was directed at the Baroness because of her attitude and words about her mother. This anger can clearly be seen from the expression on Estella's face when she returned home, her body movements also indicated a hatred and her sharp eyes indicated an anger.

**b. Non-Verbal language (Cruella version)**

Datum 1:

Description: At that time Cruella found out that her friend wanted to be killed. She tried to save her friend. However, nothing happened after that, Cruella was arrested and her friends were put in the prison (hour in 01:28, in the house).

Analysis: based on the picture above, it can be seen that Cruella showed her anger through nonverbals. Where, Cruella looked angry with the Baroness' actions. This anger can be seen and felt clearly from the look on Cruella's face at that moment.

Datum 2:

Description: At that time Cruella was carrying out her revenge plan against the Baroness. However, she still pretended to be Estella to approach the Baroness and watched or observed closely as seen in the picture, Cruella tried to get closer to the Baroness (hour in 01:08, in the office).

Analysis: based on the picture above, it can be seen that Cruella showed her anger non-verbally. At that time he showed her face filled with anger. The anger could be seen from his sharp eyes that are full of determination for revenge.

Datum 3:

Description: At that time, Cruella had just discovered the fact that it was not her fault that the Baroness had killed her mother. After returning home, Cruella was filled with enormous anger. And that's when she decided to avenge her mother on the Baroness (hour in 02:01, not in the house and the office).

Analysis: based on the picture above, it can be seen that Estella showed anger in nonverbal form. Where, in this situation, Cruella only showed her anger through her face expression.

Datum 4:

Description: At that time Cruella infiltrated the ball held by the Baroness. There she had also prepared a plan. Where, she will take revenge for the actions of the Baroness who wanted to kill her even though she is her biological child. Until, in the end, she was able to talk to the Baroness about the fact that she is the Baroness's biological child (hour in 01:01, in the house).

Analysis: based on the picture above, it can be seen that Cruella shows her anger through nonverbals. From the facial expression shown by Cruella, it can be seen that she has anger within her. It can also be seen from the movements of her lips and her eyes that show signs of anger.

Datum 5:

Description: At that time Cruella entered the ball area held by the Baroness. At that time she went into one of the bathrooms and looked at herself there. At that time, she thought about several things that made her emotions a little unstable (hour in 01:52, in the house).

Analysis: based on the picture above, it can be seen that Cruella showed her anger through nonverbals. Even though at that time Cruella only saw herself through the mirror. However, it could be seen that Cruella was showing an angry expression, this could be clearly seen from her sharp eyes filled with a desire for revenge.

Datum 6:

Description: At that time Cruella infiltrated the ball held by the Baroness. There she had also prepared a plan. Where, she will take revenge for the actions of the Baroness who wanted to kill her even though she is her biological child. Until, in the end, she was able to talk to the Baroness about the fact that she is the Baroness's biological child (hour in 01:56, not in the house and in the office).

Analysis: based on the picture above, it can be seen that Cruella shows her anger through nonverbals. From the facial expression shown by Cruella, it can be seen that she has anger within her. It can also be seen from the movements of her lips and her eyes that show signs of anger.

Datum 7:

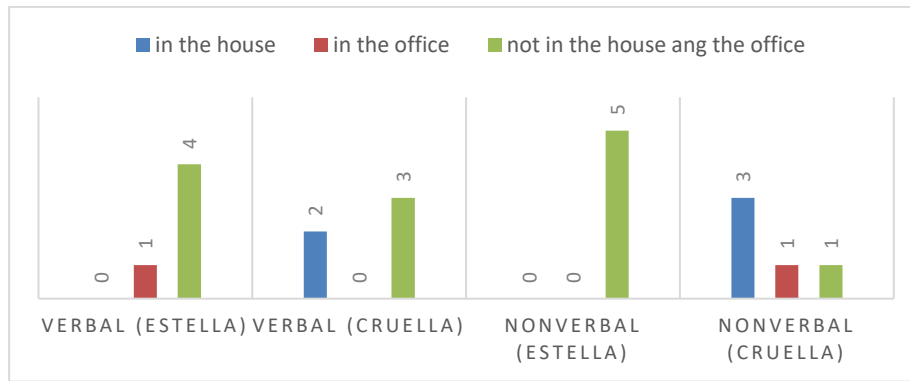
Description: At that time Cruella entered the ball area held by the Baroness. At that time she went into one of the bathrooms and looked at herself there. At that time, she thought about several things that made her emotions a little unstable (hour in 01:51, not in the house and in the office).

Analysis: based on the picture above, it can be seen that Cruella shows her anger through nonverbals. Even though at that time Cruella only saw herself through the mirror. However, it could be seen that Cruella was showing an angry expression, this could be clearly seen from her sharp eyes filled with a desire for revenge.

Datum 8:

Description: At that time Cruella were talking to Baroness after she infiltrated the ball held by the Baroness, that place is the same place where her mother got killed by Baroness. There she had also prepared a plan. Where, she will take revenge for the actions of the Baroness who wanted to kill her even though she is her biological child. Until, in the end, she was able to talk to the Baroness about the fact that she is the Baroness's biological child (hour in 01:55, not in the house and in the office).

Analysis: based on the picture above, it can be seen that Cruella shows her anger through nonverbals. From the facial expression shown by Cruella, it can be seen that she has anger within her. It can also be seen from the movements of her lips and her eyes that show signs of anger. It also can be seen by Cruella's body movements at that time because it looked tense.



Based on the diagram data, verbal abuse (estela) occurs more often outside the home and office and at home, estela does not express verbal anger. Likewise, non-verbal abuse (cruella) often occurs outside the home and office, whereas in the office, cruellah does not express his anger. In contrast to verbal, Estela's non-verbal behavior mostly occurs outside the office and home and there is no data at all that she expresses anger at the office and at home. Meanwhile, non-verbal cruelty often occurs at home and the results for each data at home and outside the home and office are the same.

### 3. The dominant anger expression

Based on the research that has been carried out and various observations from the data that have been found, nonverbal language dominates more than verbal language in the film Cruella as an object of research. This happens for several reasons such as:

1. The main character does have a tendency to quickly get angry as seen in the film when she found out that her mother was accused of stealing a necklace by the Baroness, she immediately wanted to do revenge without thinking about the various risks that might occur.
2. The main character tends to be quiet and doesn't talk much since she was little, so she would only show a lot of emotions through her facial expressions and body movements. As in many scenes in the film, various angry expressions and gestures appear and this is shown when her mother asked her to be more friendly when she entered her new school. This shows that the main character doesn't like to talk a lot.
3. She doesn't have many friends and acquaintances or people close to her. So, she doesn't know how to socialize and express herself and the emotions she feels properly because of a lack of knowledge about how to express these emotions.

### E. CONCLUSION

There were some words of anger appear from verbal language or communication in the "Cruella 2" movie (2021), they included the words of anger appear from verbal language or communication for Estella version and the words of anger appear from verbal language or communication for Cruella version. The researcher found 14 data from the words of anger appear from verbal language or communication for Estella version and 15 data from the words of anger appear from verbal language or communication for Cruella version. Thus, the words of anger appear from verbal language or communication for Cruella version is more dominant than the Estella version.

There were some words of anger appear from non-verbal language or communication in the

“Cruella 2” movie (2021), they included the words of anger appear from non-verbal language or communication for Estella version and the words of anger appear from non-verbal language or communication for Cruella version. The researcher found 16 data from the words of anger appear from non-verbal language or communication for Estella version and 17 data from the words of anger appear from non-verbal language or communication for Cruella version. Thus, the words of anger appear from non-verbal language or communication for Estella version is more dominant than the Cruella version.

Nonverbal language dominates more than verbal language in the film Cruella as an object of research because some reasons, they were: The main character does have a tendency to quickly get angry, the main character tends to be quiet and doesn't talk much since she was little, so she would only show a lot of emotions through her facial expressions and body movements and she doesn't have many friends and acquaintances.

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